



Quality Policy “The Policy Statement”

It is the policy of Pollution & Process Monitoring Ltd to deliver defect-free competitive products and services, on time to all customers by performing exactly to requirements. Our name must represent excellence to our customers, our vendors and ourselves.

The objective of our quality system is to: -

- ❖ Provide a climate in which excellence is commonplace
- ❖ Demonstrate that our products can be relied upon by using established, repeatable methods of product testing and by using reliable suppliers
- ❖ Meet statutory and regulatory obligations
- ❖ Engage with all interested parties as necessary
- ❖ Listen to customer feedback by both unsolicited and direct contact methods
- ❖ Strive for continuous improvements in our products, performance and Quality Management System by regular reviews and target setting

PPM Operate a quality system based on the requirements of ISO 9001:2015 and has been audited by SIRA Certification Service.



Certificate number 115614

As part of the Environment Agency MCERTS certification process for our Protoc 300 TOC instrument underwent a stringent set of tests at the EA Warrington laboratory followed by a six-month field test. As part of the certification procedure SIRA carried out a full Manufacturing Audit of our documentation and procedures, followed by annual audit checks.

PPM is a member of the British Standards Institute

For and on behalf of Pollution & Process Monitoring Ltd

Alan G Apps
QA Director

Our capabilities also extend to installation, commissioning, training and maintenance agreements. For logistical and cost purposes the service aspect is not covered by our general QMS.

Pollution & Process Monitoring Ltd. www.pollution-ppm.co.uk Registered in England No: 2481148
Bourne Enterprise Centre, Borough Green, Sevenoaks, Kent. TN15-8DG. United Kingdom.
Phone: +44 (0) 1732-882044 Fax: +44 (0) 1732-780190 e-Mail Address TOC@pollution-ppm.co.uk